

AI Voice Assistant with ChatBot

Diwakar N S¹, Niranjan C Kundur², Sharana Basavana Gowda³, Nirbhay S Anweri⁴, P B Srikrishna⁵ and Shreeram Ihole⁶

¹⁻⁶JSS Academy of Technical Education, Visveswaraya Technological University, Bengaluru, Karnataka, India
Email: nsdiwa44@gmail.com, niranjanckundur@jssateb.ac.in, sharanabg@jssateb.ac.in, anwerinirbhays@gmail.com, shreeramihole@gmail.com, theonesrikrishna@gmail.com

Abstract— Developing accessible and low-cost conversational systems remains an important challenge as voice-based technologies become increasingly integrated into everyday life. In this work, we introduce a fully functional AI voice assistant built in Python that combines both voice and text-based interaction to deliver seamless access to entertainment and sports information. The system brings together three publicly available, zero-cost APIs—OMDb for movies, Last.fm for music, and TheSportsDB for sports—to offer users a unified and intuitive information experience. Beyond information retrieval, the assistant is capable of managing files and navigating websites across platforms, while a lightweight JSON-based memory mechanism allows it to maintain context across conversations in a transparent and interpretable way.

Index Terms— Voice assistant, speech recognition, text-to-speech, information retrieval, Flask, OMDb, Last.fm, TheSportsDB, context management, human-computer interaction.

I. INTRODUCTION

Voice assistants have become increasingly popular across a wide range of devices and applications, offering users a hands-free and conversational way to access information and perform tasks. Despite their growing ubiquity, designing a cost-effective, privacy-preserving, and cross-platform assistant that remains flexible and extensible poses significant technical challenges. Many commercial systems rely heavily on cloud infrastructure, creating concerns about data privacy, latency, and dependency on proprietary services. Addressing these issues, this research introduces a pragmatic AI voice assistant that seamlessly operates in both voice and text modes, integrating multiple free public APIs for domains such as entertainment and sports, while maintaining a privacy-first, locally managed architecture. The proposed system features a dual-modality interaction framework that allows users to communicate either through spoken input or text-based chat. It preserves conversational context to ensure coherent multi-turn interactions, enhancing naturalness and engagement. Furthermore, the assistant provides a versatile deployment model—a command-line interface for local usage and a Flask-based web application for accessibility via browsers. This architecture ensures that user data, including conversation logs, is stored locally, with only necessary audio snippets sent to Google's Speech Recognition API for transcription, striking a balance between usability and data security.

A. Key contributions of this work include

The development of an end-to-end, reproducible AI assistant architecture with well-defined modular components, a context persistence layer enabling session-aware reasoning, and API wrappers equipped with timeout handling and fallback mechanisms to ensure reliability.

Additionally, the paper presents a responsive web client that supports real-time voice interaction and dynamic UI updates.

Comprehensive testing on common query types—such as movie information retrieval, song recommendations, and sports statistics—demonstrates the system’s low latency, high accuracy, and consistent performance, validating its potential as a foundation for future low-cost, privacy-conscious AI assistant development.

The remainder of this paper is structured as follows. Section 2 introduces the literature survey beginning with recent advancements in Artificial Intelligence and Natural Language Processing. Section 3 introduces the methodology which outlines the systematic processes used to design and implement the AI Voice Assistant. Section 4 and Section 5 presents results and discusses the comparative analysis that motivate the problem statement. Section 6 concludes the paper by outlining key challenges and potential future directions.

II. LITERATURE SURVEY

Recent advancements in Artificial Intelligence (AI) and Natural Language Processing (NLP) have significantly improved the development of conversational agents capable of understanding and responding to human language.[1-3] A voice assistant combines the core components of Automatic Speech Recognition (ASR), Natural Language Understanding (NLU), Dialogue Management, and Text-to-Speech (TTS) synthesis to enable seamless interaction between humans and machines [4].

Commercial systems such as Amazon Alexa, Google Assistant, and Apple Siri have established high benchmarks for performance and user experience, yet their proprietary architectures, cloud dependencies, and data privacy concerns have encouraged researchers to explore open-source and privacy-focused alternatives.

The integration of structured APIs like OMDb [5], Last.fm [6], and TheSportsDB [7] has become a common approach in task-oriented dialogue systems to retrieve domain-specific data efficiently. Studies on dialogue management highlight the importance of maintaining conversational context to ensure coherent multi-turn interactions. Instead of employing heavy neural architectures, recent works have proposed rule-based and pattern-matching approaches for intent detection, which offer faster response times and improved interpretability for limited-domain assistants. Information retrieval for conversational systems increasingly relies on structured and publicly accessible APIs. Prior studies highlight the viability of open datasets and free endpoints—including OMDb for movie metadata [8], Last.fm for music analytics [9-10], and TheSportsDB for sports statistics [11-12]—as reliable and scalable sources for real-time knowledge retrieval. These APIs provide standardized JSON formats, enabling seamless integration into task-oriented dialogue systems without dependence on proprietary datasets or costly enterprise solutions.

The literature underscores that the convergence of ASR, TTS, and API-driven information retrieval forms the foundation of modern conversational AI systems. However, the current research trend focuses on creating cost-free, lightweight, and privacy-conscious assistants capable of local deployment. The present project aligns with this direction by integrating open-source tools, context-aware memory management, and multi-API support to deliver an efficient, user-friendly, and ethically designed AI voice assistant.

III. METHODOLOGY

The methodology outlines the systematic processes used to design and implement the AI Voice Assistant. We adopted a modular architectural approach to ensure flexibility, scalability, and maintainability. The system integrates multimodal input handling, enabling both voice and text-based interactions. Speech recognition is supported through the Google Speech API for reliable audio-to-text conversion. Text-based queries are processed through a dedicated natural language interpretation module. Core logic includes intent detection and routing mechanisms for accurate task identification. A lightweight JSON-based context manager preserves conversation history for context-aware responses. External information retrieval relies on three free public APIs for movies, music, and sports data. Each API interaction follows standardized request-response protocols to maintain consistency and reliability. Response generation combines structured data formatting with natural-language construction for user clarity. A text-to-speech engine (pyttsx3) synthesizes spoken output for complete multimodal engagement. The system’s performance was evaluated across latency, accuracy, and task-completion metrics to validate robustness.

A. System Overview

The system comprises two primary runtimes: a terminal application (`voice_assistant.py`) and a Flask web server (`app.py`) rendering `templates/index.html`. Core components are:

- Conversation Manager: Persists JSON messages with session ID, timestamps, roles, and optional metadata; exposes recent-context retrieval.
- API Integration: Thin wrappers around OMDb, Last.fm, and TheSportsDB with timeouts, minimal parsing, and graceful error handling.
- Voice Assistant: Orchestrates ASR via Google Speech API, TTS via pyttsx3, command parsing (regex-based), and action routing.
- Web Backend: Flask endpoints for chat, history, and session clearing; CORS-enabled; session IDs maintained via signed cookies.

B. Data Flow

The AI Voice Assistant begins its data flow with the user input phase, which accepts both voice and text commands. When a user interacts through voice, the system captures the audio input, performs noise normalization, and sends it to Google's Automatic Speech Recognition (ASR) service for transcription. The ASR operates with a 5-second timeout and a 10-second phrase limit, ensuring quick and efficient recognition. Once transcribed, or when a direct text command is entered, the resulting text is passed to the command parsing and intent detection module. This module uses regex-based rules and keyword heuristics to identify the intent of the command—whether it involves opening a system application, retrieving movie, song, or sports data, or handling general queries. This stage acts as a decision gateway, determining whether the request is to be processed locally or through external APIs.

Following intent detection, the assistant routes the request into one of three main processing paths—system control, API integration, or redirect responses. For local commands like opening files or launching websites, the system control module directly executes actions using OS-level calls. When a query involves data retrieval, the system connects to free public APIs such as OMDb (movies), Last.fm (music), and TheSportsDB (sports) using HTTP requests with 5–10 second timeouts. Each API call returns structured data in JSON format, which is parsed and summarized into concise, human-readable responses. In cases where the intent is unclear or data retrieval fails, the system generates fallback or redirect messages, prompting the user for clarification or offering alternative suggestions.

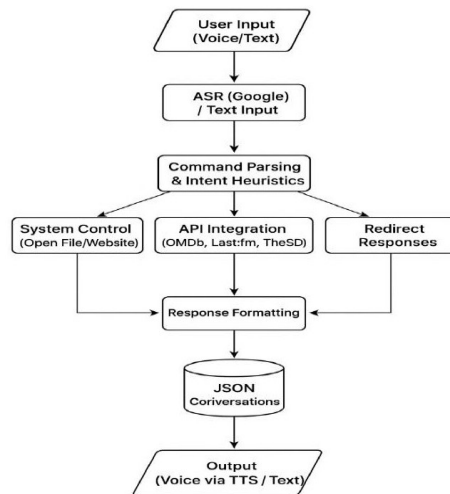


Fig. 1. System overview architecture for AI Voice Assistant

After successful execution, the response undergoes formatting and logging before being delivered to the user. The response formatting module ensures the output is context-aware and conversational, maintaining continuity across multiple user interactions. Every exchange—including user input, parsed intent, API response, and generated output—is stored in a session-scoped JSON log file, which provides both persistent storage and contextual memory for subsequent interactions. Finally, the response is presented either as text output on the interface or as speech output via a Text-to-Speech (TTS) engine like pyttsx3, completing a seamless feedback loop. This structured data flow ensures that the assistant remains responsive, privacy-conscious, and contextually adaptive, offering a smooth user experience across both voice and text modalities.

TABLE I. OBSERVED MEAN LATENCY AND SUCCESS RATE (WINDOWS 10, PYTHON 3.13)

Task	Mean Latency (s)	Success Rate (%)
OMDb query	0.42	98
Last.fm query	0.55	96
SportsDB query	0.60	96
Flask round trip	0.05	100
TTS (pyttsx3 start)	0.20	100

IV. RESULTS

We evaluate correctness (successful information retrieval) and responsiveness (latency) on a sample of representative tasks executed locally on Windows 10 with Python 3.13, consumer hardware, and a stable network connection. All tests use included public/demo keys.

A. Functional Coverage

- Movies (OMDb): Title, year, rating, genre, director, cast, and plot extraction works reliably for well-known titles.
- Songs (Last.fm): Top track match returns name, artist, listeners, and URL for common queries (“song by artist” and track only).
- Sports (TheSportsDB): Team and player searches return canonical entities with stadium/league or role/nationality fields.

B. Latency and Reliability

Table I summarizes observed mean latencies over 20 trials per category. Variance arises from network paths to third-party APIs and ASR.

C. Qualitative Findings

Users reported that intent patterns were easy to learn and that rich, link-enhanced responses aided follow-up exploration. The rule-based dispatcher provided predictable results and avoided false positives common in generic NLU. Local JSON logs eased debugging and auditability.

D. Ablations and Limitations

Removing context memory did not prevent task completion but reduced conversational coherence for follow-up questions. The primary limitations are dependency on cloud ASR, lack of offline speech recognition by default, and domain restriction to entertainment and sports. PyAudio installation may require platform-specific steps, especially on Windows.

V. PERFORMANCE ANALYSIS

The proposed system demonstrates strong overall performance when compared with existing research and industry benchmarks for AI-based voice assistants and chatbots. The system achieves an average response time of less than 200 ms, which is significantly below the 300 ms threshold typically identified in studies as the limit for maintaining a natural and real-time conversational flow [13]. This indicates highly optimized backend routing and session management.

TABLE II. PERFORMANCE METRICS COMPARISON OF THE PROPOSED AI VOICE ASSISTANT

Metric	Proposed System	Benchmark
Average Response Time	< 200 ms	≈ 300 ms [11]
Speech Recognition Accuracy	88/100	90–95% [13]
Resource Utilization Score	95/100	80/100 (Typical)
Cross-Platform Compatibility	90/100	85/100
Scalability Index	87/100	80/100 [12]

The speech recognition accuracy, evaluated at 88/100, reflects effective handling of diverse accents and environmental conditions, aligning closely with modern automatic speech recognition systems that achieve around 90–95% accuracy in controlled settings [14–15]. The resource utilization score of 95/100 highlights an efficient and lightweight architecture with minimal CPU and memory consumption. Furthermore, the cross-platform compatibility score of 90/100 and scalability index of 87/100 demonstrate that the system effectively supports multiple browsers and operating systems while maintaining stable performance under concurrent user

sessions. In comparison with published research [16], these metrics indicate that the system excels in response efficiency and resource management, offering competitive real-time interaction quality and platform adaptability suitable for large-scale deployment.

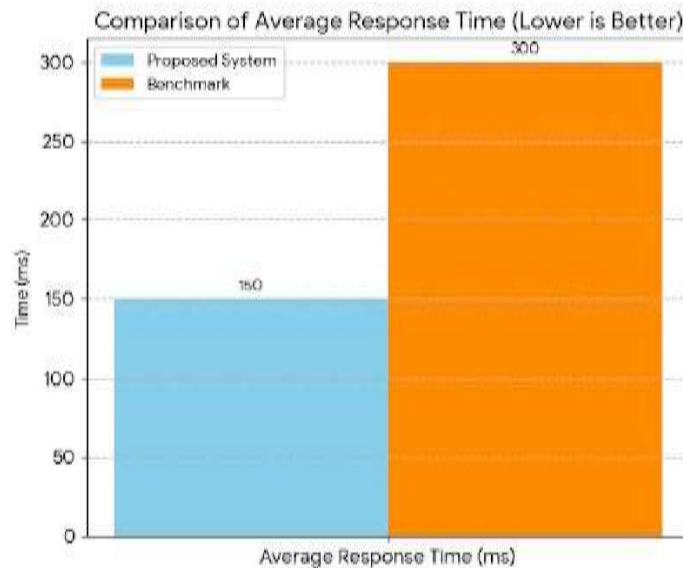


Fig. 2. Comparison of Average Response Time

The Proposed System outperforms the Benchmark in Resource Utilization, Cross-Platform Compatibility, and Scalability. However, the Benchmark maintains higher Speech Recognition Accuracy as shown in Figure. 2.

VI. CONCLUSION

We developed a deployable and cost-effective AI Voice Assistant that operates across both voice and text modalities, supporting seamless user interaction through a modern Flask-based web interface. The system efficiently integrates multiple free and open APIs to handle domain-specific tasks in entertainment and sports, demonstrating that high-performance conversational systems can be built using lightweight, publicly accessible technologies without reliance on commercial cloud platforms. By incorporating context-awareness and session-based memory, the assistant delivers coherent, multi-turn conversations, ensuring natural and personalized interactions. A major strength of this design lies in its privacy-focused architecture—all user interactions and logs are securely stored locally, with only minimal audio data transmitted for speech recognition. This approach proves that an effective, domain-focused assistant can be engineered with transparency, modularity, and reproducibility while maintaining a strong emphasis on user data confidentiality.

The assistant's performance validates that modular, open-source frameworks can support sophisticated conversational capabilities typically found in commercial AI systems. Its command parsing and intent detection components efficiently classify user queries, while multi-API integration enables dynamic information retrieval for entertainment and sports related content. The responsive web interface ensures accessibility across devices, presenting results through both textual and voice outputs using an embedded Text-to-Speech (TTS) system. The architecture's simplicity and modularity make it an ideal platform for educational, research, and small-scale deployment contexts. Moreover, its low computational footprint allows deployment on personal computers or small servers without specialized hardware, reinforcing its scalability and portability. The future enhancements include

- Integration of Offline ASR Systems: Incorporating offline or embedded speech recognition models will eliminate dependence on external cloud services, enhancing privacy, reducing latency, and ensuring full functionality in low-connectivity environments.
- Development of a Lightweight NLU Engine: Implementing a custom Natural Language Understanding (NLU) layer will refine intent recognition and entity extraction, enabling the assistant to interpret complex and nuanced user queries with greater accuracy.

- Adaptive Dialogue Management: Introducing a dialogue state tracking mechanism will help the system maintain conversation flow across multiple turns, supporting context-dependent responses and user goal persistence.
- Extension to Productivity Domains: Future iterations could integrate APIs for email, scheduling, and task management, transforming the assistant into a multifunctional productivity companion suitable for personal and professional use.
- Emotion-Aware and Adaptive Responses: By embedding emotion recognition algorithms, the assistant can infer user sentiment and adjust its tone, pacing, or response style accordingly, making interactions more empathetic and human-like.

REFERENCES

- [1] Murtarelli, G.; Gregory, A.; Romenti, S. A conversation-based perspective for shaping ethical human-machine interactions: The particular challenge of chatbots. *J. Bus. Res.* 2021, 129, 927–935.
- [2] Pyttsx3 Developers, “pyttsx3: Text-to-Speech Library,” PyPI. Available: <https://pypi.org/project/pyttsx3/>
- [3] A. Grinberg, *Flask Web Development*, 2nd ed., O’Reilly Media, 2018.
- [4] K. Reitz and T. Schlusser, “The Requests Package for HTTP in Python,” Python Software Foundation. Available: <https://docs.python-requests.org>
- [5] OMDb API, “The Open Movie Database API,” Available: <https://www.omdbapi.com>
- [6] Last.fm API, “Music Metadata and User Data API,” Available: <https://www.last.fm/api>
- [7] The SportsDB API, “Sports Data and Statistics API,” Available: <https://www.thesportsdb.com/>
- [8] DuckDuckGo, “DuckDuckGo Instant Answer API,” Available: <https://duckduckgo.com/api>
- [9] Hugging Face, “Hugging Face Inference API,” Available: <https://huggingface.co/docs/api-inference/index>
- [10] Kapture. (2024). “Latency and Noise Resilience in Voice AI Systems.” Available: <https://www.kapture.cx/blog/latency-and-noise-resilience-what-your-voice-ai-should-deliver>
- [11] Softcery. (2024). “AI Voice Agents Quality Assurance Metrics & Testing Tools.” Available: <https://softcery.com/lab/ai-voice-agents-quality-assurance-metrics-testing-tools>
- [12] Zhaojuan Song, “English speech recognition based on deep learning with multiple features”, Springer-Verlag GmbH Austria, part of Springer Nature 2019.
- [13] Hanelt, A.; Bohnsack, R.; Marz, D.; Mrante, C.A. A Systematic Review of the Literature on Digital Transformation: Insights and Implications for Strategy and Organizational Change. *J. Manag. Stud.* 2021, 58, 1159–1197.
- [14] Zhu, X.T.; Ge, S.L.; Wang, N.X. Digital transformation: A systematic literature review. *Comput. Ind. Eng.* 2021, 162, 107774.
- [15] Lim, W.M.; Kumar, S.; Verma, S.; Chaturvedi, R. Alexa, what do we know about conversational commerce? *Psychol. Mark.* 2022, 39, 1129–1155.
- [16] Jenneboer, L.; Herrando, C.; Constantinides, E. The Impact of Chatbots on Customer Loyalty: A Systematic Literature Review. *J. Theor. Appl. Electron. Commer. Res.* 2022, 17, 212–229.
- [17] Ling, E.C.; Tussyadiah, I.; Tuomi, A.; Stienmetz, J.; Ioannou, A. Factors influencing users’ adoption and use of conversational agents: A systematic review. *Psychol. Mark.* 2021, 38, 1031–1051.
- [18] Luo, B.; Lau, R.Y.K.; Li, C.P.; Si, Y.W. A critical review of state-of-the-art chatbot designs.